

Quality and environmental policy of Joseph Westiform GmbH

- Our employees are the core of our company. Taking responsibility for our own work is an essential part of our quality system. We clearly express our expectations, support each other and work together to achieve our targets. This includes an open and transparent communication.
- Satisfied and enthusiastic customers are the basis for our leading market position. We conform our services to the needs of our customers and commonly develop the best possible solution.
- The quality of our services has the same priority as the quality of our products.
- Our quality target is "zero defects". The specifications and processes introduced to achieve this quality
 objective are to be applied consistently. The quality specifications are binding for all employees.
 Nevertheless, we are aware that errors may occur. In this case, our focus is on eliminating the cause of the
 error as quickly as possible. We immediately respond to complaints and rectify the error.
- The quality of our products and services also depends on our suppliers and partners. We select our suppliers carefully and fully support them. Cooperation in a spirit of partnership is the basis of setting common goals in terms of quality.
- We want to keep the environmental impact in our company as low as possible. By efficiently designing and
 planning our production processes, we do our utmost to protect the environment. We use resources and
 raw materials consciously and sparingly. With our products we offer our customers energy-efficient
 solutions.
- We comply with applicable laws and regulations regarding environmental protection, health and safety.
- With a continuous improvement process, we are constantly working to meet our quality and environmental
 qoals.

Joseph Westiform GmbH

Mike Sauer Managing Director Martin Walker
Managing Director